

## City of Casey Household Health and Wellbeing Survey

Our community thrives when decisions are guided by the voices of residents.

This February we will be inviting randomly selected households to fill out an anonymous survey to help us better understand the health and wellbeing needs of Casey's community.

The survey will cover a wide range of health and wellbeing topics including:

- Life satisfaction
- Emergency preparedness
- Community connection
- Sport and hobbies
- Volunteering activities
- Access to health services
- Food and exercise

Even if you're not sure about all the topics, your voice matters. By sharing your views, you'll help us understand the different needs in our community.

### **Why this matters?**

We're building a clearer picture of our community's health and wellbeing needs so we can better support the community with tailored programs, services and future planning.

### **What does it involve?**

So that we can get a good mix of people completing the survey, we ask that everyone in your household over the age of 18 completes the survey, which will take 10–20 minutes. It can be completed online or over the phone.

### **When to expect the survey**

Households will be randomly and anonymously selected and will receive the survey via email or post if no email address is available in February. So keep an eye out in your inbox and post box!

### **How will the survey results be used?**

Council will use the results collected from survey respondents to plan programs and services, and track the effectiveness of Council actions.

### **How will my personal details be managed?**

Your answers are completely anonymous, and survey data will be processed and analysed by Deakin University researchers who are conducting this survey on behalf of Casey Council. At the conclusion of the survey data analysis, Deakin University researchers will provide Casey Council with anonymised data derived from the survey.

Your personal information as well as all survey data will be handled in accordance with the *Privacy and Data Protection Act 2014* and in alignment with requirements of the Human Research Ethics Committee guidelines for data handling. The project was approved by Deakin Human Research Ethics Committee [DUHREC, 2025/HE000958]

For further information on how Council manages and uses your personal information, please see Council's privacy policy which is available on our website and the researcher collection statement available at [Qre.host/collection](https://www.casey.vic.gov.au/privacy-policy).

For further information or any questions please contact us on 9705 5200 or email [caseycc@casey.vic.gov.au](mailto:caseycc@casey.vic.gov.au)