



USEFUL CONTACTS

Council Contacts

Main Customer Service:

📞 9705 5200

@ caseycc@casey.vic.gov.au

Customer Service locations:

- Bunjil Place,
2 Patrick Northeast Drive,
Narre Warren
Monday – Friday,
9.00 am – 4.00 pm
- Cranbourne Park Shopping
Centre, Shop 156, South
Gippsland Highway,
Cranbourne
Monday – Friday,
10.00 am – 2.00 pm

My Aged Care

Free service that helps older people and carers to navigate the aged care system.

🌐 myagedcare.gov.au

📞 1800 200 422

(Monday – Friday, 8.00 am – 8.00 pm and Saturday, 10.00 am – 2.00 pm)

Aboriginal Community Elders Services

The only Aboriginal & Torres Strait Islander community-controlled organisation in an urban setting which provides all three aged care programs including Residential Care Services, Koori Community Aged Care Program, HACC Planned activity group and Carer Gateway.

🌐 myagedcare.gov.au

📞 9384 1532

Dandenong & District Aborigines Co-Operative Limited

Provides programs and services to meet the needs of local Aboriginal and Torres Strait Islander people. Providing a wide range of health care as well as a variety of community programs to promote wellbeing and social engagement.

🌐 ddacl.org.au

📞 8902 9700

Val's LGBTI Ageing & Aged Care

Val's LGBTI Ageing and Aged Care (formerly Val's Café), was established in 2009 and is a Victorian-based program working to improve healthy ageing pathways, care, and visibility of older LGBTI people.

🌐 latrobe.edu.au/arcsbs

@ valslgbti@latrobe.edu.au

📞 9479 8740

Community Information & Support Service (CISS)

Casey North CISS provides a range of free information & support services to all members of the Casey local community.

Suite 2, 30-32 Verdun Drive,
Narre Warren

@ cnciss@caseynorthciss.com.au

📞 9705 6699

Community Information & Support Cranbourne (CISC)

Counsellors and financial counsellors ready to assist with information, referrals, advocacy, and emergency relief. Free and confidential. 156 Sladen Street, Cranbourne

@ cisc@cisc.org.au

📞 5996 3333

Seniors Online

Information on participating in community life, maximising health, wellbeing, and how to apply for a Seniors Card.

🌐 seniorsonline.vic.gov.au

Seniors Rights Victoria

For information on your rights and resources.

@ info@seniorsrights.org.au

📞 1300 368 821

Alfred Health Carer Services

Local outlet for Carer Gateway providing services dedicated to supporting unpaid family members and friends who care for someone who is frail aged or has a disability.

🌐 carergateway.gov.au

@ 1800 422 737

Ask Izzy

Connecting people in need with housing, a meal, money help, family violence support, and counselling. Free and anonymous.

🌐 askizzy.org.au

Contact the City of Casey:

Web: casey.vic.gov.au

Email: caseycc@casey.vic.gov.au

Phone: 03 9705 5200

Post: PO Box 1000, Narre Warren VIC 3805

NRS: 133 677 (for the deaf, hearing or speech impaired)

Customer Service Centres:

Narre Warren: Bunjil Place, Patrick Northeast Drive

Cranbourne: Cranbourne Park Shopping Centre

ABN: 43 320 295 742



TIS: 131450 (Translating and Interpreting Service) المترجم الفوري 翻译 مترجم شفاهى ਦੁਆਰਾ ਸੇਵਾ ਦਿੱਤੀ ਜਾਂਦੀ ਹੈ

CASEY.VIC.GOV.AU