

AGED CARE

WHAT IT MEANS FOR YOU

The new Aged Care Act, effective from 1 November 2025, puts you at the centre of your care. It is designed to make aged care safer, fairer and more respectful.



WHAT'S NEW

MY AGED CARE (MAC) RESOURCES

Access the MAC brochures, forms, checklists and other documents on their website.

Click [here](#) or go to www.myagedcare.gov.au/resources

HELP FROM A CARE FINDER

Care finders is a free service that helps vulnerable people access aged care services.

Click [here](#) or go to www.myagedcare.gov.au/help-care-finder

ISSUE HIGHLIGHTS

HUMAN FOREVER

Explore dementia through the book or movie and learn how to make the future more inclusive.

Click [here](#) or go to www.human-forever.com/

LIVE UP – NAVIGATING LIFE CHANGES

Explore healthy choices that support you to stay independent and well whilst ageing.

Click [here](#) or go to www.liveup.org.au/

WORLD ELDER ABUSE AWARENESS DAY (WEAAD) 2026

See how WEAAD was celebrated this year and communities stood against elder abuse.

Click [here](#) or go to www.elderabuseawarenessday.org.au/

COUNCIL ON THE AGEING (COTA) – AGED CARE REFORMS

Hear how older people and families have experienced the first six months of aged care reforms.

Click [here](#) or go to www.cota.org.au/

INFORMATION AND SUPPORT

MY AGED CARE (MAC)

Australian Government's central point for accessing funded aged care services.

Click [here](#) or go to www.myagedcare.gov.au | 1800 200 422

DEPARTMENT OF HEALTH, DISABILITY AND AGEING (DoHDA)

Information on aged care, the reforms and the new Aged Care Act.

Click [here](#) or go to www.health.gov.au/topics/aged-care | 1800 020 103

ENGAGED NEWSLETTER

DoHDA monthly e-newsletter contains updates about aged care and the reforms.

Click [here](#) or go to www.health.gov.au/using-our-websites/subscriptions/subscribe-to-aged-care-newsletters-and-alerts?#engaged

AGED CARE QUALITY AND SAFETY COMMISSION (ACQSC)

The National regulator of aged care services.

Click [here](#) or go to www.agedcarequality.gov.au | 1800 951 822

OLDER PERSON ADVOCACY NETWORK (OPAN)

Free support to older people seeking or receiving government funded aged care services.

Click [here](#) or go to www.opan.org.au | 1800 700 600

Contact the City of Casey:

Web: casey.vic.gov.au

Email: caseycc@casey.vic.gov.au

Phone: 03 9705 5200

Post: PO Box 1000, Narre Warren VIC 3805

NRS: 133 677 (for the deaf, hearing or speech impaired)

Customer Service Centres:

Narre Warren: Bunjil Place, Patrick Northeast Drive

Cranbourne: Cranbourne Park Shopping Centre

ABN: 43 320 295 742



TIS: 131450 (Translating and Interpreting Service) المترجم الفوري 翻译 مترجم شفاهى ਦੁਆਰੀਆ கதை மெல்லம்

CASEY.VIC.GOV.AU