

STRATEGIC SERVICE PLAN

Governance and Risk

2026-2030

Governance and Risk helps Council make lawful, transparent and well-informed decisions. It provides the frameworks, advice and assurance that support accountability, integrity, legislative compliance and effective management of risk. The service also supports Council and Committee meetings, business continuity, insurance and claims, internal audit, infringement reviews and prosecutions.

Governance and Risk sub-services

The Governance and Risk service consists of three sub-services: Governance, Risk Management and Prosecutions.

Sub service	Purpose	How this is achieved
Governance	Supports good governance and Council decision-making and helps Council meet its legal and integrity obligations.	• Council meetings and published decisions • Freedom of Information and privacy processes • Statutory registers • Policies, delegations and authorisations • Support for Councillors and local elections.
Risk Management	Helps Council identify, understand and manage risks, protect public resources and continue essential services during disruptions.	• Risk and assurance oversight • Internal audit • Insurance and claims management • Business continuity planning • Audit and Risk Committee • Fraud and corruption controls.
Prosecutions	Provides fair and consistent infringement review and prosecution services on behalf of Council.	• Infringement reviews • Court proceedings • Prosecution of enforcement matters • Clear and consistent application of procedural fairness and public-interest principles.

Governance and Risk Strategic Service Goals

Goal 1: Clear responsibilities and pathways

Clarify who is responsible for decisions, advice and service delivery so work is progressed efficiently, consistently and within legislative requirements.

Goal 2: Stronger governance and risk capability

Provide trusted advice, practical guidance and education so governance and risk are understood and applied across Council.

Goal 3: Consistent, easy-to-use frameworks

Make governance and risk frameworks clearer and more proportionate, helping staff apply the right level of oversight to different situations.

Goal 4: Trust, transparency and assurance

Strengthen independent assurance, reporting and oversight so the community and Council can have confidence in how risks and decisions are managed.

Goal 5: Better performance and oversight

Prioritise high-value work, improve service visibility and use better processes and technology to support sound, timely decisions.

The Governance and Risk strategic service is also responsible for the following:

- [Audit and Risk Committee Charter](#)
- [Good Governance Framework](#)
- [Governance Rules](#)
- [Privacy Policy](#)
- [Public Interests Disclosures Policy](#)
- [Public Transparency Policy](#)
- [Risk Management Policy](#)