



City of
Casey

City of Casey

ANNUAL ACTION PLAN

2026/27





Artwork by Heather Kennedy, Casey Aboriginal community member

ACKNOWLEDGEMENT OF COUNTRY

The City of Casey proudly acknowledges the traditional owners, Casey's Aboriginal communities and their rich culture and pays respect to their Elders past, present and future. We acknowledge Aboriginal people as Australia's first peoples and as the traditional owners and custodians of the land on which we work and live.

COMMITMENT TO RECONCILIATION

The City of Casey is committed to reconciliation and to strengthening respectful relationships with Aboriginal and Torres Strait Islander communities. Building on the foundations established through this work to date, we are embedding reconciliation across our systems, leadership and service delivery. Guided by the Casey Aboriginal Gathering Place, we will continue to support cultural connection, build community capacity and work in partnership to achieve lasting, positive outcomes.

DIVERSITY STATEMENT

The City of Casey is a welcoming and inclusive community, we celebrate all people with their many different stories and experiences. We believe a strong community is built on respect, belonging and shared responsibility for each other. We are committed to ensuring everyone in Casey feels valued, supported, and able to fully participate in community life.

CONTENTS

ACKNOWLEDGEMENT OF COUNTRY	2
DIVERSITY STATEMENT	2
ANNUAL ACTION PLAN 2026/27	4
OUR ROLE	6
COUNCIL PLAN 2025-29	8
STRATEGIC OUTCOMES	10

ANNUAL ACTION PLAN 2026/27

Every year, Council develops an Action Plan that outlines what the City of Casey plans to achieve over the coming 12 months to deliver against our *Council Plan 2025-29* and support the achievement of the *Long-Term Community Vision 2035*.

The Annual Action Plan includes an outline of the key projects Council will undertake across the year to provide transparency to the community and to enable reporting against these actions across the year.

An integral part of developing our strategic documents is to give our community members the opportunity to share their vision for the future of Casey, as well as their specific needs and expectations of Council. The *Shape Your City 2024* engagement program gathered valuable insights from our community, which have helped to guide this Plan.

Across June to September 2024, Council undertook a comprehensive consultation process to review the Long-Term Community Vision and inform development of the *Council Plan 2025-2029*. Under the *Local Government Act 2020* (the Act), Council is required to develop these long-term strategic plans with significant input from the community.

Engagement was completed in two phases, Phase One sought to understand broad community sentiment and priorities for the Plans. Phase Two used the insights from Phase One to support deeper discussions with the Community Panel.

Council used the insights from the engagement to ensure our planning and priorities continue to align with those of the community.





OUR ROLE

Local Government is one of the three levels of government that actively works within and for the community. Council’s main responsibilities are to set the overall directions and priorities for the municipality and then monitor their implementation and success.

Council provides many services to over 420,000 residents and more than 25,000 businesses every day of the year including:

- Arts and culture
- Asset planning
- Building and planning
- Business skills and jobs
- Child, youth and family
- Community access and wellbeing
- Community connection, support and activation
- Community safety
- Design and construction
- Destinations and events
- Land use strategy
- Maintenance
- Parks and open spaces
- Pets and animals
- Sports and leisure
- Sustainability and environment
- Transport
- Waste
- Water

There are many challenges facing the community that Council does not have direct control over. This includes areas that fall under the responsibility of the State and Federal Government, such as major transport infrastructure, public transport and arterial roads. However, Council actively works to influence and facilitate service and infrastructure provision in other ways as outlined in the table.

Deliver/Provide	Council directly funds and delivers services and infrastructure. Council provides 26 strategic services and hundreds of infrastructure projects each year.
Facilitate	Council facilitates outcomes for the Casey community through building partnerships, changing regulations, promoting opportunities, and building the capacity of community members and organisations.
Advocate	Council advocates to State and Federal Governments on behalf of the Casey community for funding and delivery of services and infrastructure.



COUNCIL PLAN 2025-29

Every four years, Council develops a Council Plan. This document sets out the Council's strategic directions and outcomes for the next four years, and outlines strategic priorities that will guide planning, investment and effort across that period.

The Council Plan maps out how we work with our community, key stakeholders, community organisations, surrounding municipalities and other levels of government to deliver outcomes to community and support the achievement of the *Long-Term Community Vision 2035* - **"Casey will be a connected, innovative and resilient community"**.

The Council Plan includes five strategic outcomes that guide the services and projects that are delivered by Council:

Strategic outcomes

1. Strong Communities

Deliver programs, foster partnerships and empower healthy, safe, inclusive and connected communities.

2. Liveable City

Holistically plan, build, manage and influence an accessible, high-quality built environment for a growing Casey community.

3. Sustainable Environment

Foster a sustainable environment through education, climate change action, waste management and the protection and enhancement of natural resources.

4. Thriving Local Economy

It is easy to do business in Casey through programs that support the local economy, attract new businesses and promote local employment.

5. High Performing Organisation

Operate an adaptable, efficient, future ready organisation that engages and responds to community needs through sustainable and innovative service delivery.

To achieve these strategic outcomes, Council has a set of strategic priorities which focus planning, investment and effort. These priorities are aligned with and informed by the broader health and wellbeing needs of the municipality, which are outlined below.

Planning for Community Health and Wellbeing

Under the *Public Health and Wellbeing Act 2008 (Vic.)*, Council must develop a Municipal Public Health and Wellbeing Plan (MPHWP) every four years aimed at protecting, promoting and improving the health and wellbeing of our community. For the first time, this plan has been embedded in the Council Plan to enable all Council and partner organisations to work together to improve community wellbeing.

To support this, Council has identified **six health focus areas** developed through research and evidence, partner and stakeholder engagement, and evaluation of previous plans.

These health focus areas are guided by the following principles:

- **Prevention:** Any action that keeps people healthy and well for as long as possible by addressing the risks of poor health, illness or injury before it occurs.
- **Systems approach:** We recognise and tackle the complex systems and structures that influence health and wellbeing outcomes for our community, including social, economic, built, commercial, and natural environments.
- **Equity:** We recognise that experiences of health are different for everyone and there are underlying determinants that support or hinder good health including gender, age, disability, ethnicity, race, sexual orientation, income, culture and religion.
- **Across the lifespan:** We recognise and address the specific needs and challenges faced by individuals at all stages of life, from childhood to old age.
- **Impact:** We utilise resources to maximise health and wellbeing outcomes for our community.

These health and wellbeing focus areas are reflected across the Council Plan strategic outcomes and priorities, in recognition that health and wellbeing objectives are everybody's responsibility. They are also reflected in the actions listed in the next section.







Health Focus Areas	Definition
<p>1 Healthy and Active Environments</p>	<p>Active transport options are available and accessible, there are ample opportunities to be active in everyday life and access to fresh and affordable food that supports healthy and thriving communities. Indicators include increased active recreation, active transportation use, and increased food security.</p>
<p>2 Connection and Participation</p>	<p>People feel connected to each other and their community, with various opportunities to participate and connect through cultural and creative avenues. Indicators include increased connection to people and place, increased trust, and increased cultural and creative participation.</p>
<p>3 Community Empowerment</p>	<p>Greater access to information, resources, and supports leads to more informed and resilient individuals, households and communities, strengthened local networks and community leadership, that together can better tackle our greatest challenges, such as the health impacts of climate change. Indicators include increased service access and uptake, increased preparedness for extreme weather events, and increased volunteering rates.</p>
<p>4 Tobacco, Vaping, Alcohol and Gambling Harm</p>	<p>Harm prevention measures through urban planning, community education, and advocacy protect communities from the negative impacts of tobacco, vaping, alcohol and gambling. Indicators include reduced rates of tobacco and vaping use (particularly among young people) and reduced alcohol use (particularly among older people).</p>
<p>5 Community Safety and Prevention of Violence</p>	<p>Communities feel safe at home and in public, are free from violence, including family violence and all forms of gender-based violence, as well as all forms of discrimination, which supports full participation in community life. Indicators include increased sense of safety, reduced rates of family violence and reduced rates of discrimination.</p>
<p>6 Affordable Housing and Homelessness</p>	<p>Access to appropriate affordable housing options, as well as services to support those experiencing homelessness leads to greater stability, health, and safety outcomes. Indicators include increased rates of social and affordable housing and reduced homelessness rates.</p>

STRATEGIC OUTCOME 1

Strong Communities

S01

Deliver programs, foster partnerships and empower healthy, safe, inclusive and connected communities.

Strategic Priorities		Our 2026/27 actions	Responsible department
Priority 1.1 	Community safety Partner with community to enhance safety outcomes and feelings of safety. <i>(Health Focus Area 5)</i>	Improve road safety through local traffic management measures that address issues on local streets and improve safety, accessibility and amenity.	City and Asset Planning
		Work with Victoria Police on a police operated mobile CCTV trial to increase perceptions of community safety in key locations and provide evidence for future safety improvements.	Connected Communities
		Increase driver awareness, help prevent theft, and support overall public safety by installing signage in key Council carparks.	Connected Communities
		Deliver <i>Disclosure of Family Violence</i> training to staff to strengthen the ability for Council to respond to disclosures of family and gender based violence in a confident, consistent and supportive manner.	Connected Communities
		Develop a Public Open Space Lighting Guide to support planning for lighting in open spaces across Casey.	City and Asset Planning
		Continue working with Victoria Police, emergency services, local businesses and community groups such as Neighbourhood Watch to improve community safety and strengthen collaboration across Casey, including delivering Community Safety that bring partners and residents together to address local safety concerns and crime prevention priorities.	Connected Communities
Priority 1.2    	Effective advocacy Coordinate advocacy and partnerships to attract funding for and provision of critical non-council services that support community needs. <i>(Health Focus Area 3, 4, 5 and 6)</i>	Lead advocacy efforts for older people, ensuring their needs, experiences and voices shape local responses to aged care reform and related community services.	Connected Communities
		Facilitate informal sport and physical activities that support the diverse needs of the community and provide pathways into Community Sport.	Active Communities
Priority 1.3 	Arts and destinations Utilise cultural, arts and heritage experiences and places to foster community connection and cohesion, inclusion and a strong creative community. <i>(Health Focus Area 2)</i>	Strengthen partnerships with artists, creatives and community organisations to support delivery of arts and culture experiences across Council facilities and neighbourhood locations.	Creative Communities
		Deliver accessible and responsive library services, that support learning, connection and digital inclusion in growth areas.	Creative Communities
		Strengthen partnerships with community groups, businesses and Council services to support delivery of events and destination activations.	Creative Communities

STRATEGIC OUTCOME 1

Strong Communities

S01

Deliver programs, foster partnerships and empower healthy, safe, inclusive and connected communities.

Strategic Priorities	Our 2026/27 actions	Responsible department
Priority 1.4 Sport and active community participation: 1 Support increased participation in sport, leisure and community programs, with a focus on women, girls and gender diverse people, through coordinated design and delivery of accessible programs. <i>(Health Focus Area 1)</i>	Develop strong, inclusive and sustainable clubs through the development and implementation of the Casey Club Accreditation Program.	Active Communities
	Strengthen engagement with young people by expanding sport and physical activity opportunities that connect them to local programs and services.	Active Communities
	Identify and activate underused active recreation reserves to increase community access and informal participation in physical activity.	Active Communities
Priority 1.5 Early years and youth: 3 Support the delivery of programs and partner with community organisations to provide greater access to services for early years and youth populations. <i>(Health Focus Area 3)</i>	Deliver initiatives that support children and their family's health and wellbeing, within the Maternal and Child Health Program.	Child Youth and Family
	In partnership with key stakeholders, hold key events that promote connection and engagement and support children, young people and their families.	Child Youth and Family
	Increase access to youth (10-25 years) programs that address social connection and wellbeing, through improved coordination and delivery of services.	Child Youth and Family
	Advocate for investment in infrastructure that enhances access to safe spaces, and inclusive opportunities for young people.	Child Youth and Family
	Convene a mental health roundtable to build evidence, identify local needs, and inform collaborative responses to emerging priorities.	Child Youth and Family
Priority 1.6 Social cohesion: 2 Foster greater social cohesion through the advancement of Casey's targeted populations needs; and the rejection and prevention of family violence and promotion of gender equality. <i>(Health Focus Area 2, 3 and 5)</i> 3 5	Deliver place based initiatives and strengthen community partnerships to build social cohesion, connection and participation for the Casey community through inclusive programs, events and engagement activities.	Connected Communities
	Enhance social connection and wellbeing for older people by increasing access to shared meal programs and strengthening partnerships with local organisations.	Connected Communities
	Raise awareness and promote the prevention of family violence across Casey through the delivery of a targeted community campaign in partnership with Councillors and the community.	Connected Communities
	Facilitate and advocate for enhanced food security outcomes that results in improved access to nutritious, affordable, and culturally appropriate food for the community.	Active Communities
	Improve men's social connection and wellbeing by creating opportunities to strengthen peer connection and positive fatherhood experiences.	Child, Youth and Family

STRATEGIC OUTCOME 2

S02

Liveable City

Holistically plan, build, manage and influence an accessible, high-quality built environment for a growing Casey community.


Strategic Priorities	Our 2026/27 actions	Responsible department
Priority 2.1 Improved connectivity: Plan, deliver and advocate for transport improvements to roads, public transport, pedestrian and cycling networks that improve access, connectivity, safety and city movement outcomes for our community. <i>(Health Focus Area 2 and 5)</i>	Plan and deliver safe, accessible green walking and cycling trails to promote active lifestyles, movement, and connections in Casey.	City and Asset Planning
	Work in partnership with the development industry to expand transport, community, and recreation infrastructure that meets the needs of our rapidly growing communities.	Growth and Investment
Priority 2.2 Appropriate infrastructure: Plan and deliver infrastructure that is sustainable, fit for purpose, supports shared use and promotes safety and amenity. <i>(Health Focus Area 3 and 5)</i>	Prepare a Casey Playground Framework to provide further guidance on the allocation and scope of playgrounds across the municipality including opportunities to develop an iconic multigenerational play space.	City and Asset Planning
	Renew district and local playgrounds to deliver safe, modern and inclusive play spaces that support community connection and ongoing use of well-maintained local facilities.	City Design and Construction
	Renew and upgrade existing active recreation and community infrastructure through asset maintenance, ensuring facilities remain safe, compliant, fit for purpose, and capable of delivering high quality recreational opportunities for the community.	City and Asset Planning
	Address the needs of the growing community by planning and implementing new projects, renewals and upgrades to existing infrastructure, including the delivery of Arthur Wren Hall Renewal and Reema Reserve Pavilion Upgrade.	City Design and Construction
Priority 2.3 Respond to growth: Plan and deliver urban planning that ensures our community has access to services and facilities across the city aligned to need and place. <i>(Health Focus Area 3)</i>	Finalise the detailed design and commence construction of Casey Fields Rectangular Stadium to deliver a high quality, multi purpose sporting facility that supports community and elite sport.	City Design and Construction
	Deliver new Community Centres at Ballarto Road, Clyde North West and expansion of Ramleigh Community Centre to improve access to kindergarten and Maternal and Child Health (MCH) and early years services.	City Design and Construction

STRATEGIC OUTCOME 2

Liveable City

S02

Holistically plan, build, manage and influence an accessible, high-quality built environment for a growing Casey community.

Strategic Priorities		Our 2026/27 actions	Responsible department
Priority 2.4 	Effective advocacy: Advocate for investment that supports and responds to our growing city's needs – including transport mobility and access to jobs and services. <i>(Health Focus Area 3)</i>	Deliver and advocate for strengthened community transport partnerships, and initiatives that improve access to jobs, services and participation.	Connected Communities
		Advocate and influence State Government priorities to secure infrastructure investment, focusing on key road upgrades, reducing congestion and improving public transport to support the timely delivery of critical infrastructure for Casey's growing community.	City and Asset Planning
		Continue to advocate for stronger mobile connectivity standards in Precinct Structure Plans and support the delivery of well sited telecommunication towers in areas with identified coverage gaps.	Growth and Investment
Priority 2.5	City shaping infrastructure: Plan and invest in city shaping projects complementing our city's scale and diversity.	Continue improvements and upgrades to Doveton Pool in the Park to deliver a purpose-built facility that offers easy access to an outdoor aquatic facility.	City Design and Construction
		Progress the design and delivery of the Cranbourne Hub to provide a purpose-built facility that improves community access to essential Council and partner services and meet future community needs.	City and Asset Planning
		Deliver a detailed business case for a prospective major infrastructure project that assesses feasibility, opportunities, and risks to guide Council's future investment and delivery decisions.	City and Asset Planning

STRATEGIC OUTCOME 3

Sustainable Environment

S03

Foster a sustainable environment through education, climate change action, waste management and the protection and enhancement of natural resources.

Strategic Priorities		Our 2026/27 actions	Responsible department
Priority 3.1 1	Climate mitigation: Implement programs across Council to reduce carbon emissions and educate and support community and local business to reduce emissions. <i>(Health Focus Area 1)</i>	Deliver community education and programs to empower schools, residents (including young people) and businesses to reduce greenhouse gas emissions through sustainable practices.	Sustainability and Waste
		Deliver the Year five actions from the Climate Action Plan to ensure Council continues to reduce emissions in line with the 2030 net zero target.	Sustainability and Waste
		Reduce Council's corporate greenhouse gas emissions through sustained investment in energy efficiency upgrades and installation of rooftop solar across Council owned and leased facilities, supporting Council's transition to net zero emission.	Sustainability and Waste
Priority 3.2 3	Climate adaptation: Investigate and implement adaptation measures that proactively support infrastructure, ecosystems, and community in preparing for climate change impacts. <i>(Health Focus Area 3)</i>	Deliver the Year three actions from the Climate Resilient Casey Plan to ensure Council and the community are prepared for from the impacts of climate change.	Sustainability and Waste
		Implement recommendations from the Coastal Framework to ensure the protection of coastal communities and environments from coastal hazards and the impacts of climate change.	Sustainability and Waste
Priority 3.3 1 3	Biodiversity and natural resource management: Improve city greening with a focus on tree canopy cover and promote the protection and enhancement of biodiversity and other natural resources across Council and private land. <i>(Health Focus Area 1 and 3)</i>	Protect, restore and better connect important natural areas across Western Port and other locations by protecting sensitive wetlands, improving habitat connections through targeted restoration, and helping the community connect with nature through interpretive signage and storytelling.	Sustainability and Waste
		Deliver community biodiversity education and volunteering initiatives that build awareness, knowledge and stewardship by engaging residents in learning about local ecosystems, native species and conservation actions.	Sustainability and Waste
		Implement year three of the Greening Casey plan including a focus on increasing tree canopy coverage via Council, community and developer planting programs including advocacy for Green Streets implementation.	Sustainability and Waste

STRATEGIC OUTCOME 3

Sustainable Environment

S03

Foster a sustainable environment through education, climate change action, waste management and the protection and enhancement of natural resources.

Strategic Priorities		Our 2026/27 actions	Responsible department
Priority 3.4	Waste treatment: Progress Council treatment of waste and educate community about sustainable waste practices to increase food waste diversion and reduce litter and waste contamination.	Standardise Council's waste collection services to comply with the Victorian Government's Kerbside Reforms project.	Sustainability and Waste
		Educate and inform the community on the correct use of kerbside services, waste reduction and litter management.	Sustainability and Waste
		Provide a range of community collection and recycling opportunities for difficult waste products such as e-waste, household chemicals and textiles.	Sustainability and Waste
Priority 3.5	Water management: Implement holistic water management practices through water sensitive urban design that advance water harvesting and reduce flood risks.	Finalise and adopt the Integrated Water Management Plan to support a healthy, resilient water environment that supports safe, sustainable, and liveable neighbourhoods.	City and Asset Planning
		Implement flood risk reduction initiatives to protect the community through strategic flood mitigation planning.	City and Asset Planning

STRATEGIC OUTCOME 4

S04

Thriving Local Economy

It is easy to do business in Casey through programs that support the local economy, attract new businesses and promote local employment.

Strategic Priorities		Our 2026/27 actions	Responsible department
Priority 4.1	Investment attraction: Work with other specialist organisations to deliver programs and activities that grow business investment in new and priority sectors, promoting local job growth and innovation.	Deliver the Choose Casey campaign to promote Casey as a favourable location to do business.	Growth and Investment
		Advocate for the upgrade and extension of Thompsons Road through the Greater South East Melbourne State election platform, to unlock business potential, create job opportunities and increase economic benefit for the Casey community.	Growth and Investment
Priority 4.2	Employment pathways: Advocate and partner with the education sector to support local skill development and the establishment of equitable and inclusive training and employment pathways. <i>(Health Focus Area 3)</i>	Implement partnership operational plans with Federation Uni and Chisholm TAFE to create stronger employment pathways and upskilling programs for residents.	Growth and Investment
Priority 4.3	Existing business growth: Coordinate Council programs, activities and response to regulatory reforms to support and promote the growth of existing businesses.	Continue to improve and streamline Council processes to make it easier for Casey businesses to access and engage with Council services.	Planning and Building
		Support home-based businesses through a series of events, education and training to improve connection and business capability.	Growth and Investment
		Develop a social enterprise framework / roadmap that builds the skills of local social enterprises, encourages collaboration across sectors, and supports community-led actions to create long term value for residents.	Growth and Investment
Priority 4.4	Revitalise our strategic places: Coordinate planning and investment to revitalise and improve connection and access to neighbourhood activity centres and land precincts; supporting the unlocking of land for housing and jobs. <i>(Health Focus Area 2 and 6)</i>	Continue to deliver the Strategic Property Program by supporting the development or disposal of underused Council owned land at strategic locations, to ensure these assets are used in ways that maximise civic, community and commercial benefits.	Growth and Investment
		Prepare and progress a planning scheme amendment to embed the Berwick Village Major Activity Centre Structure Plan within the Planning Scheme, providing a clear statutory framework for future growth and development.	Growth and Investment
		Complete an Activity Centre Strategy review to deliver well planned, attractive and functional centres that balance community aspirations, economic opportunities and environmental sustainability.	Growth and Investment
		Deliver Year two of the Activity Centre Improvement Program to ensure attractive and high amenity and safe public spaces support the growth and diversity of local businesses.	City Design and Construction

STRATEGIC OUTCOME 5

High Performing Organisation

S05

Operate an adaptable, efficient, future ready organisation that engages and responds to community needs through sustainable and innovative service delivery.

Strategic Priorities	Our 2026/27 actions	Responsible department
Priority 5.1 Responsive customer experience: 2 Design and deliver fit for purpose customer experiences that are empathetic, consistent, accessible and responsive to customer needs. <i>(Health Focus Area 2)</i>	Enhance Council's digital services to add additional self serve options and make customer interactions and the reporting of issues easier.	Customer and Digital
	Establish a connected and consistent view of our customers and experiences to drive end to end improvements in how we deliver services.	Customer and Digital
	Improve Council's communication channels by ensuring consistent content, tone and the timely sharing of information to better meet customer needs and expectations.	Communications and Corporate Governance/ Customer and Digital
Priority 5.2 Operational performance: Enhance Council's service and project performance through innovative practice and clearly communicate results to the community.	Implement the <i>Sensing Our City</i> program to build Council's understanding and improve how council facilities, assets and services are being used.	Strategy Innovation and Transformation
	Design the upgrade of Council's technology platform (OneCouncil) to improve efficiency and deliver better customer experiences.	Strategy Innovation and Transformation
	Implement Council's service review program to ensure Casey's services are efficient and meet the needs of the community.	Strategy Innovation and Transformation
	Embed a stronger approach into project and service delivery to drive continuous improvement and increase value for the community.	Strategy Innovation and Transformation
Priority 5.3 Financial performance: Improve financial performance by enhancing accountability and focus on efficiency and long-term strategic decision making.	Implement the recommendations from the long-term financial plan to ensure Council remains financially sustainable and resources are managed responsibly for the future.	Financial Services
	Deliver financial efficiencies that enable Council to absorb expenditure related to our growing community, while continuing to deliver greater value and improved outcomes for the community	Financial Services/ Strategy Innovation and Transformation
Priority 5.4 Governance and transparency: 3 Promote community engagement in Council decision making through transparent governance and accessible communication. <i>(Health Focus Area 3)</i>	Implement a Community Outreach Program to help Council connect with residents, understand community needs, and involve people in decisions that affect their lives.	Communications and Corporate Governance
	Deliver a Community Connectors Program to enhance communication and engagement between Council and its diverse multicultural communities.	Communications and Corporate Governance
Priority 5.5 Constructive culture: Develop and grow an organisational culture that is safe and that promotes continuous improvement, collaboration and achievement.	Embed Reconciliation strategies into ways of working so that the community are heard, respected, and better supported through culturally informed organisational practices.	Connected Communities
	Embed multicultural strategies, to strengthen cultural understanding and improve service outcomes for diverse communities.	People and Culture
	Deliver year two of the organisation's Culture Program to further embed effective leadership and achievement oriented behaviours and mindsets across the organisation.	People and Culture

Note: The actions listed above in the respective Strategic Outcomes are all expected to be completed by 30 June 2027.

HOW WE REPORT ON OUR PERFORMANCE

We will monitor and report back to you on the progress of our plans through different mechanisms such as the Quarterly Community Report and Annual Report, ensuring we remain open, transparent and accountable.





Contact City of Casey

03 9705 5200

NRS: 133 677 (for the deaf, hearing or speech impaired)



TIS: 131450 (Translating and Interpreting Service)

口译员 | مترجم شفاهى | හාආ පරිවර්තක | පුරාණීඒ | ترجمان

PO Box 100,

Narre Warren VIC 3805

caseycc@casey.vic.gov.au

casey.vic.gov.au

Customer Service Centres

Cranbourne

Customer Service Centre Cranbourne Park Shopping Centre,
Shop 156, South Gippsland Highway, Cranbourne

Narre Warren

Bunjil Place,

2 Patrick Northeast Drive, Narre Warren



facebook.com/CityOfCasey



[@CityOfCasey](https://twitter.com/CityOfCasey)



[@cityofcaseycouncil](https://instagram.com/cityofcaseycouncil)



printed on 100% recycled paper stock