



COMMUNITY ENGAGEMENT POLICY

v1.0

APPROVAL BODY:	Council
ENDORSEMENT DATE:	18 August 2020
COUNCIL PLAN REFERENCE:	<i>2. People Driven: 2.1. A Council whose services and facilities are driven by community needs 3. A High Performing Organisation: 3.2 An efficient and effective customer focused Council with sufficient resources to meet priorities</i>
CURRENT VERSION:	1.0 <p>Council policy documents change from time to time and it is recommended that you consult the electronic reference copy on Casey Council's Website to ensure that you have the current version. Alternatively, you may contact Customer Service on 9705 5200.</p>
COMPULSORY REVIEW CYCLE:	Every 4 Years
REVIEW DATE:	30 June 2024 <p>It is recognised that, from time to time, circumstances may change leading to the need for minor administrative changes to this document. Where an update does not materially alter this document, such a change may be made administratively.</p> <p>Examples include a change to the name of a Council department, a change to the name of a Federal or State Government department, and a minor update to legislation which does not have a material impact. However, any change or update which materially alters this document must be by resolution of Council.</p>
RESPONSIBLE DEPARTMENT:	Communications and Marketing
RELEVANT LEGISLATION:	<ul style="list-style-type: none">• <i>Local Government Act 2020</i>• <i>Equal Opportunity Act 2010</i>• <i>Disability Act 2006</i>• <i>Privacy and Data Protection Act 2004</i>• <i>Planning and Environment Act 1987</i>• <i>Road Management Act 2004</i>• <i>Multicultural Victoria Act 2011</i>• <i>Subordinate Legislation Act 1994</i>• <i>Public Health and Wellbeing Act 2008</i>• Matters subject to s.223 of the <i>Local Government Act 1989</i>
RELEVANT COUNCIL DOCUMENTS:	Nil
BREACHES:	Nil
ECM ID:	14076253



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THANK YOU TO OUR COMMUNITY

THE CITY OF CASEY WOULD LIKE TO THANK THE COMMUNITY MEMBERS WHO CONTRIBUTED TO THE DEVELOPMENT OF OUR COMMUNITY ENGAGEMENT POLICY.

More than 800 people provided feedback, which was used to guide our policy on how the City of Casey will engage with our diverse communities going forward.

Through the feedback received, we identified some core engagement objectives which have underpinned this policy. These were based on the following key insight provided by our community members:



1. ENGAGEMENT MATTERS

to our community members and they want opportunities to provide input



2. DELIBERATIVE ENGAGEMENT IS IMPORTANT

and should be used in line with community preferences



3. LISTEN TO COMMUNITY FEEDBACK

and share how it was used in Council outcomes and decisions



4. MAKE IT EASY

to find engagement opportunities



5. KEEP THE COMMUNITY INFORMED

by providing progress updates on engagement activities

This community feedback has been used to guide our community engagement objectives and our approach outlined in this Community Engagement Policy.



1. INTRODUCTION

1.1 PURPOSE

Our community and stakeholders play a vital role in shaping the City of Casey.

The purpose of this policy is to outline Council's commitment to engaging with the City of Casey's diverse communities. We want to encourage participation in engagement opportunities and help support meaningful conversations with our diverse communities and stakeholders. This will help us to better reflect our community members' priorities and expectations in Council activities and decision making.

1.2 OBJECTIVES

Our Community Engagement Policy has been developed with input from community members and is underpinned by the following engagement aims:

- Create a consistent best practice approach to the City of Casey's engagement
- Make it easy to find engagement opportunities and to receive updates about them
- Ensure Council has a clear purpose and objectives for undertaking engagement
- Clearly communicate how feedback is used to guide Council outcomes or decision making.
- Deliver deliberative engagement in line with community preferences
- Meet our legislative requirements under relevant Acts, including the *Local Government Act 2020*
- Embed appropriate monitoring and evaluation in engagement practices
- Ensure that diversity in participation and viewpoints is supported and encouraged

1.3 SCOPE

This policy applies to community engagement processes led by Council. It is hoped that other agencies' work in the City of Casey local government area use the policy as a guide for their own practice.



1. INTRODUCTION

1.4 ENGAGEMENT DEFINITIONS

Accessibility

Accessibility means identifying and eliminating obstacles and barriers to ensure anyone can access or use places, services and information, regardless of their ability, location, culture, time, resources or other differentiating factor.

Communication channel

Refers to the way in which Council may communicate engagement opportunities with you. This can include a range of channels including social media, Council website, Casey Conversations, or newspaper advertising.

Community

Includes individuals, groups of people, stakeholders, special interest groups, business groups, community groups and community organisations. A community can refer to a geographic location (community of place), a community of similar interest (community of

practice) or a community of affiliation or identity (such as an industry or sporting club).

Community engagement

Community engagement is a planned process that supports public decision-making. It includes:

- Sharing information and providing updates
- Seeking feedback and gathering input
- Dialogue and deliberation

It is also sometimes referred to as public participation.

Community member

In the context of community engagement, a community member is a participant in a community engagement process. Outside of community engagement, these same people may be clients or customers in their interactions with Council.

Council

Can refer to the City of Casey as an organisation as well as the Mayor, Councillors, Administrators, Council staff, Executive Council Officers, consultants, and contractors working on behalf of the City of Casey.

Deliberation

Long and careful consideration or discussion.

Deliberative engagement

Describes a series of engagement practices that demonstrate all of the following features:

- Influence - Promise of influence over policy and decision-making (Involve/Collaborate/Empower using the IAP2 Levels of Engagement)
- Inclusion - Participation that is representative of the community and inclusive of diverse viewpoints and values
- Deliberation - open dialogue and discussion, access to information and movement towards consensus



1. INTRODUCTION

1.4 ENGAGEMENT DEFINITIONS...

Diverse communities

Refers to the different communities that exist within the City of Casey municipality, including those with a common interest such as business or sporting associations. It can also refer to people who share something in common, such as all abilities, gender or a CALD (Culturally and Linguistically Diverse) background.

International Association for Public Participation (IAP2)

The International Association for Public Participation (IAP2) is an international organisation dedicated to advancing the practice of public participation.

Representative engagement

Describes actively seeking out and involving individuals or groups impacted by Council's activities, projects or decision making to ensure diversity of viewpoints and values are considered.

Reasonable Support

Necessary and appropriate modification and adjustment which does not impose a disproportionate or undue burden, to ensure accessibility.

Stakeholders

Defined as individuals, groups of individuals, organisations or political entities who are interested in or impacted by a Council outcome or decision.



2. THE CITY OF CASEY'S APPROACH TO COMMUNITY ENGAGEMENT

At the City of Casey, we believe in leading with passion and courage to empower and enrich the lives of our residents and diverse communities.

We represent this through our engagement practices by:

- **Empowering our community** to have a voice in Council's strategic direction and long-term vision
- **Empowering community participation** through inclusive and accessible engagement practices
- **Enriching lives by making informed decisions** that reflect our communities' needs and priorities

Council is committed to community engagement that creates genuine connections and conversations with our diverse communities and stakeholders. Through engagement we provide opportunities to share information,

contribute feedback and provide input into the decisions that affect them. This leads to more robust decision making, that better reflects the needs, priorities, and expectations of our community members.

2.1 ROLES AND RESPONSIBILITIES

The design, delivery, reporting and evaluation of community engagement is the responsibility of all employees.

2.2 COMMUNITY ENGAGEMENT PRINCIPLES

Council's community and stakeholder engagement approach is guided by the community engagement principles set out under the *Local Government Act 2020*, including:

- a community engagement process must have a clearly defined objective and scope.
- participants in community engagement must have access to objective, relevant and timely information to inform their participation.

- participants in community engagement must be diverse and representative of the persons and groups affected by the matter that is the subject of the community engagement.
- participants in community engagement are entitled to reasonable support to enable meaningful and informed engagement.
- participants in community engagement are informed of the ways in which the community engagement process will influence Council decision making.

Participants in a community engagement process are entitled to feel valued, respected and welcome, regardless of gender, Aboriginality, age, ability, ethnicity, religion, sexual orientation and other attributes.



3. LEVELS OF COMMUNITY ENGAGEMENT

The City of Casey's engagement is guided by the IAP2 Public Participation Spectrum. According to the IAP2 spectrum for engagement, the five levels of engagement that are outlined by the IAP2 framework include:

1. INFORM	2. CONSULT	3. INVOLVE	4. COLLABORATE	5. EMPOWER
PUBLIC PARTICIPATION GOAL				
To provide the public with balanced information to assist them understanding the problem, alternatives, opportunities and/or solutions	To obtain public feedback and analysis, alternatives and/or decisions	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.	To partner with the public in each aspect of the decision including the development of alternatives and identification of preferred solution	To place final decision making in the hands of the public.
PROMISE TO THE PUBLIC				
We will keep you informed	We will keep you informed, listen to and acknowledge concerns and aspirations and provide feedback on how public input influenced the decision. We will seek your feedback on drafts and proposals	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.	We will work together with you to formulate solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.	We will implement what you decide.
EXAMPLES				
<ul style="list-style-type: none"> • FAQs • Information sheets • Updates on Council websites 	<ul style="list-style-type: none"> • Surveys • Focus groups • Community Panel 	<ul style="list-style-type: none"> • Workshops • Information sheets • Deliberative opinion polling 	<ul style="list-style-type: none"> • Community Reference Groups • Consensus building • Participation in decision making • Co-designing 	<ul style="list-style-type: none"> • Delegated decision making (e.g. community makes the decision) • Community ballot



4. ENGAGEMENT CONSIDERATIONS

The type and level of engagement undertaken by Council will be determined by the scope, complexity and impact of the Council project or decision being made.

Other considerations that help shape how and when we undertake engagement at the City of Casey are outlined below.

4.1 LEGISLATIVE

Council will undertake engagement where prescribed under the relevant legislation or regulations. The engagement will be undertaken to ensure we meet our statutory obligations as well as meeting the commitments outlined in this policy.

These legislative considerations include the engagement requirements set out under the *Local Government Act 2020* as well as other relevant Acts (refer to section on Statutory Requirements).

4.2 COUNCIL ELECTIONS

As a Council we are required to avoid public consultations during the Council election period and will not undertake community consultation on contentious topics which may be subject to election matters.

Should public consultation be considered necessary during this time, the results will not be reported to Council until after the election.

4.3 MAJOR STRATEGIC POLICIES OR ISSUES

Council understands the need to seek community or stakeholder input into projects or decisions that have a broad or high impact on individuals or groups of individuals.

Where this is the case, Council will use a range of engagement methods to seek representative feedback from our community.

4.4 LOCALISED IMPACTS AND INITIATIVES

This applies to any Council decision, policy or localised issue that affects a specific part of the community (refer to definitions).

In these circumstances, we will tailor our engagement program based on the complexity and size of the project being undertaken and the communities we are consulting with.

4.5 COUNCIL SERVICES AND DAY TO DAY BUSINESS

Where appropriate we will engage with our community and stakeholders on any core services or funded projects where there may be significant impact on the community and or stakeholders. We will identify and seek feedback on the negotiable elements related to these Council activities.



4. ENGAGEMENT CONSIDERATIONS

4.6 REASONS FOR LIMITED ENGAGEMENT

In some circumstances Council may be restricted in the level of engagement it can undertake. This may include situations where: Council isn't the leading agency (e.g. emergency authorities, VicRoads), specialist knowledge or expertise is required, work is commercial in confidence, work relates to operational matters or where there is an unacceptable risk posed to our community if we do not take immediate action.

Wherever possible, Council will continue to share information about these activities with our community and stakeholders.



5. WHY WE ENGAGE

At the City of Casey, we believe that the people who are impacted by our activities, should have an opportunity to provide feedback or have input into the decision-making process. As a Council our engagement can help create the following benefits:

- Make more informed decisions
- Better understand the needs and priorities of our diverse communities and stakeholders
- Create greater transparency and trust
- Support genuine and meaningful conversations
- Foster stronger relationships with our community and stakeholders
- Build community understanding about Council's scope of work and decision-making process
- Facilitate information sharing
- Create better public value
- Better social cohesion
- Improve social capital
- Deliver better outcomes to our communities

We believe every voice counts. Through engagement we want to encourage our community members to share their views and feedback to help guide Council outcomes and decision making.



6. WHEN WE ENGAGE

Community Engagement Principles

A community engagement process must have a clearly defined objective and scope.

Participants in community engagement must have access to objective, relevant and timely information to inform their participation.

Council's decision to engage will be guided by the consideration outlined (Section 4) and the following:

- Council will engage when there is influence available for the community.
- Council will undertake engagement when a policy, project or decision is likely to impact the community. The impacts may be economic, social, environmental, build form or governance related.
- Council's engagement will commence as early as possible in the process. This helps to ensure our community and stakeholders can make a meaningful contribution that can help direct Council outcomes and decision making. Engagement may occur once or multiple times, commensurate with the scope, complexity and impact of the project or decision. Opportunities to give feedback and input will be made available for 3-4 weeks.



7. WHO WE ENGAGE WITH

Community Engagement Principle

Participants in community engagement must be diverse and representative of the persons and groups affected by the matter that is the subject of the community engagement.

Participants in a community engagement process are entitled to feel valued, respected and welcome, regardless of gender, Aboriginality, age, ability, ethnicity, religion, sexual orientation and other attributes.

We will engage with community and stakeholders that are impacted by/interested in a project or Council decision. This can include anyone who lives, works, plays, visits, studies or has an interest in the Casey area.

For each engagement we will identify the communities or stakeholders who are impacted and seek to engage with them to ensure we have representative feedback to guide our project or decision making.

ACCESSIBLE AND INCLUSIVE ENGAGEMENT

Participants in a community engagement process are entitled to feel valued, respected and welcome, regardless of gender, Aboriginality, age, ability, ethnicity, religion, sexual orientation and other attributes.

In undertaking any engagement, efforts will be made to ensure that our diverse communities can access, understand, and contribute their perspectives to the process in a way that is appropriate, productive, and respectful.

Our engagement will seek to understand and address the barriers to participation that are faced by our diverse community on the basis of Aboriginality, age, disability, ethnicity, gender identity, race, religion, sexual orientation and other attributes. We understand that this is not a once-off consideration but something to be addressed at every stage of engagement from design, implementation, analysis through to monitoring and evaluation.

Reasonable support such as translators, childcare or transportation will be provided free of charge when needed to enable participation. Consideration will also be given to time and location of engagement activities to ensure accessibility.



8. HOW WE ENGAGE

Community Engagement Principle

Participants in community engagement are entitled to reasonable support to enable meaningful and informed engagement.

Our community engagement will have clearly identified objectives and scope.

We will identify the decision to be made, the negotiables and non-negotiables, the purpose and objectives for the engagement and the level of influence available. These will be communicated to the community and stakeholders and we will ensure these are understood.

Our engagement processes will be proportionate and fit for purpose, considering the scope, complexity, impact, purpose and level of public interest.

The communication channels and engagement methods we use will be those suitable to the purpose and those our community prefer, and we will ensure their accessibility. We are committed to engagement that is representative of the individuals and groups that are affected by a proposed Council outcome or decision.

We will collect and store data in a way that maintains privacy and meets standards.

Deliberative engagement will be practiced when the legislation requires it, and when it is suitable to the scope, complexity and impact of the project or decision.

We will keep our community informed as well as provide progress updates of engagement processes underway.

We will use Council channels to keep our participants and the broader community informed of the engagement outcomes and let them know how their feedback has been used to inform Council outcomes or decision making.

We value and recognise the contribution of participants who have given up their time to provide feedback or attend engagement activities.



9. MONITORING, EVALUATION AND REVIEW

Community Engagement Principle

Participants in community engagement are informed of the ways in which the community engagement process will influence Council decision making.

At the City of Casey, we are committed to continual improvement of our community engagement practices ensuring its effectiveness and our accountability.

Our monitoring and evaluation approach will be tailored to the size and scale of the engagement activity and may include monitoring and evaluation of:

- Communication channels and engagement methods
- Process - inclusive of clear purpose and objectives and participants
- Outcome/Impact

Indicators and measures will draw from a wide variety of inputs and will be fit for purpose. Our measures could include the number of calls received, surveys completed, attendees at focus groups to evaluate whether we got the right level of representation from our community. Reporting and updates will

always be available online through our Casey Conversations consultation platform, as well as provided directly to those who asked to be kept informed and have provided contact details.

Other ways we can measure our engagement effectiveness include how the feedback provided by our community members was integrated into Council projects or outcomes.

By evaluating and reviewing our engagement it allows us to be both transparent and accountable. Feedback from our community provides clear data and evidence, it is also an important tool used by our Administrators to help inform their decision making in matters before the Council.



10. ENGAGEMENT RESOURCES FOR STAFF

To ensure that City of Casey can deliver on its commitment to community engagement outlined in this policy, staff will be supported in the following ways:

- Access to a suite of resources to support them in the design, delivery, reporting and evaluation of community engagement, including process guides, templates and checklists
- Access to training and professional development opportunities

Access to expert staff to give advice on matters relating to project planning, resource allocation, communications and best practice engagement methods.



11. COMMUNICATION CHANNELS AND ENGAGEMENT METHODS

When engaging, City of Casey will promote, deliver and report on its engagement through a wide range of communication channels and engagement methods, including our key communication channels such as the website, Casey Conversations online consultation platform, publications and social media channels.

Reports to Council, including information on engagement and how that has been considered in report recommendations, are another key way to promote and report on engagement and to support Council, through the Panel of Administrators, in their decision-making. Our Panel of Administrators (the Council) values the community feedback which helps inform the decisions they make, ensuring they reflect the expectations and priorities of the Casey community.

The selection of these channels and methods will be fit for purpose, considering the scale and size of the engagement, the level of the engagement and the needs and preferences of impacted and interested community members. We will endeavour to use a mix of channels and methods: online, face to face and print and ensure materials are accessible.

Ways in which Council may communicate and engage with its community and stakeholders include, but are not limited to:

- Casey Conversations
- Council meetings
- The Casey Catch Up, our digital newsletter
- Email
- Mailed letter/information
- Forums
- Drop in Sessions
- Focus groups
- Casey's Community Panel
- Pop ups in the community
- City of Casey websites
- Social Media
- Media
- Signage, posters or brochures
- Partner communication channels (such as school newsletters)
- Advertising in local newspapers
- The Annual Report

We will also look to introduce new and innovative ways of communicating, based on their suitability for our community.



12. STATUTORY REQUIREMENTS

As a local government, the City of Casey is required to meet a wide variety of legislative obligations. Many of these obligations relate to when and how engagement must occur, such as the *Local Government Act 2020*. City of Casey will meet all of its legislative engagement requirements and this policy is designed to complement and support these existing requirements.

Other relevant legislation includes, but is not limited to the following statutes and their associated regulations and guidelines:

- *Local Government Act 2020*
- *Equal Opportunity Act 2010*
- *Disability Act 2006*
- *Privacy and Data Protection Act 2004*
- *Planning and Environment Act 1987*
- *Road Management Act 2004*
- *Multicultural Victoria Act 2011*
- *Subordinate Legislation Act 1994*
- *Public Health and Wellbeing Act 2008*
- *Matters subject to s.223 of the Local Government Act 1989.*
- *Gender Equality Act 2020*
- *Charter of Human Rights and Responsibilities Act 2006*
- *Public Administration Act 2004*
- *Child Wellbeing and Safety Act 2005*



OTHER GUIDELINES

As well as meeting legislative obligations, City of Casey will also refer to other guidelines that support best practice in community engagement. These include, but are not limited to:

- International industry standards, such as the Web Content Accessibility Guidelines and the International Association of Public Participation (IAP2) Quality Assurance Standards
- National industry standards, such as the National Statement on Ethical Conduct in Human Research (NHMRC) 2007
- State Government Policies and standards, such as those that relate to translation services
- Other City of Casey policies, such as the City of Casey's Child Safety Policy.



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අපගේ ප්‍රජා සම්බන්ධතා ප්‍රතිපත්තියේ පරමාර්ථය වන්නේ කේසි (Casey) නගරයේ විවිධ ප්‍රජාවන් සමඟ සම්බන්ධ වීමට සහාය කැපවීම ගෙනහැර දැක්වීමයි. සම්බන්ධ වීමේ අවස්ථාවන්ට සහභාගී වීම දිරිගැන්වීමට සහ අපගේ විවිධ ප්‍රජාවන් සහ පාර්ශවකරුවන් සමඟ අර්ථවත් සංවාදවලට සහාය වීමට අපට අවශ්‍ය වේ. සහ ක්‍රියාකාරකම්වලදී සහ තීරණ ගැනීමේදී අපගේ ප්‍රජා සාමාජිකයින්ගේ ප්‍රමුඛතා සහ අපේක්ෂාවන් වඩා හොඳින් පිළිබිඹු කිරීමට මෙය අපට උපකාරී වේ.

සභාව විසින් මෙහෙයවනු ලබන ප්‍රජා සම්බන්ධතා ක්‍රියාවලීන් සඳහා මෙම ප්‍රතිපත්තිය අදාළ වේ. කේසි (Casey) නගරයේ පළාත් පාලන ප්‍රදේශයේ ඇති වෙනත් නියෝජිත ආයතන තමන්ගේ වැඩ කටයුතුවලදී තමන්ගේම පරිචය සඳහා වූ මාර්ගෝපදේශයක් ලෙස මෙම ප්‍රතිපත්තිය භාවිතා කරනු ඇතැයි අපේක්ෂා කෙරේ.

කේසි (Casey) නගරයේ ප්‍රජා සම්බන්ධතා ප්‍රතිපත්තිය පිළිබඳ වැඩි විස්තර සඳහා කරුණාකර 131 450 අංකයෙන් අපගේ භාෂණ පරිවර්තක සේවා අමතන්න.



社区参与政策

我们“社区参与政策”旨在体现市议会致力于打造凯西 (Casey) 市多元化的社区。我们希望能够鼓励人们参与其中，并促进与多元化的社区和相关人士展开意义深远的对话。这将有助于我们更好地在市议会活动和决策中强调社区成员的优先事项和期望。

本政策适用于所有由市议会牵头的社区参与流程。我们希望凯西 (Casey) 市地方政府其他部门的工作也能以此为指导。

欲知更多有关凯西 (Casey) 市社区参与政策的详情，请联系我们的翻译服务电话 131 450。



پالیسی مشارکت اجتماعی

هدف پالیسی مشارکت اجتماعی ما طراحی تعهد شورا برای مشارکت در جوامع متنوع شهر کیسی (Casey) می باشد. ما می خواهیم مشارکت در فرصت های مشارکت را تشویق کنیم و در حمایت مکالمات معنادار با جوامع و ذینفعان متنوع کمک کنیم. این کار به ما کمک می کند اولویت ها و انتظارات اعضای جامعه خودمان را در فعالیت ها و تصمیم گیری های شورا بهتر منعکس کنیم.

این پالیسی در پروسه های مشارکت اجتماعی در مدیریت شورا نیز اعمال می شود. امیدواریم که اداره های فعال دیگر در ناحیه دولتی بومی شهر کیسی (Casey) نیز از همین پالیسی به عنوان راهنمای اقدامات خود استفاده کنند.

برای کسب معلومات بیشتر درباره پالیسی مشارکت اجتماعی شهر کیسی (Casey) لطفا با خدمات ترجمه لسانی ما نمبر 131 450 در تماس شوید.



ਕਮਿਊਨਿਟੀ ਸ਼ਮੂਲੀਅਤ ਨੀਤੀ

ਸਾਡੀ ਕਮਿਊਨਿਟੀ ਸ਼ਮੂਲੀਅਤ ਨੀਤੀ ਦਾ ਮੰਤਵ ਕੇਸੀ (Casey) ਸ਼ਹਿਰ ਦੀਆਂ ਵੱਖ-ਵੱਖ ਕਮਿਊਨਿਟੀਆਂ ਦੀ ਸ਼ਮੂਲੀਅਤ ਪ੍ਰਤੀ ਕੌਸਲ ਦੀ ਵਚਨਬੱਧਤਾ ਨੂੰ ਰੂਪ ਰੇਖਾ ਦੇਣਾ ਹੈ। ਅਸੀਂ ਸ਼ਮੂਲੀਅਤ ਦੇ ਮੌਕਿਆਂ ਵਿੱਚ ਸ਼ਮੂਲੀਅਤ ਨੂੰ ਉਤਸ਼ਾਹਤ ਕਰਨਾ ਚਾਹੁੰਦੇ ਹਾਂ ਅਤੇ ਸਾਡੀਆਂ ਵੱਖੋ-ਵੱਖਰੀਆਂ ਕਮਿਊਨਿਟੀਆਂ ਅਤੇ ਹਿੱਸੇਦਾਰਾਂ ਨਾਲ ਸਾਰਥਕ ਗੱਲਬਾਤ ਦੇ ਸਹਿਯੋਗ ਵਿੱਚ ਸਹਾਇਤਾ ਕਰਨਾ ਚਾਹੁੰਦੇ ਹਾਂ। ਇਹ ਕੌਸਲ ਦੀਆਂ ਗਤੀਵਿਧੀਆਂ ਅਤੇ ਫੈਸਲਾ ਲੈਣ ਵਿੱਚ ਸਾਡੇ ਕਮਿਊਨਿਟੀ ਮੈਂਬਰਾਂ ਦੀਆਂ ਤਰਜੀਹਾਂ ਅਤੇ ਉਮੀਦਾਂ ਨੂੰ ਬਿਹਤਰ ਢੰਗ ਨਾਲ ਦਰਸਾਉਣ ਵਿੱਚ ਸਹਾਇਤਾ ਕਰੇਗਾ।

ਇਹ ਨੀਤੀ ਕੌਸਲ ਦੁਆਰਾ ਅਗਵਾਈ ਕੀਤੀਆਂ ਕਮਿਊਨਿਟੀ ਦੀ ਸ਼ਮੂਲੀਅਤ ਪ੍ਰਕਿਰਿਆਵਾਂ 'ਤੇ ਲਾਗੂ ਹੁੰਦੀ ਹੈ। ਇਹ ਉਮੀਦ ਕੀਤੀ ਜਾਂਦੀ ਹੈ ਕਿ ਕੇਸੀ (Casey) ਸ਼ਹਿਰ ਦੇ ਸਥਾਨਕ ਸਰਕਾਰੀ ਖੇਤਰ ਵਿੱਚ ਦੂਜੀਆਂ ਏਜੰਸੀਆਂ ਦੇ ਕੰਮ ਨੀਤੀ ਨੂੰ ਆਪਣੇ ਅਭਿਆਸ ਲਈ ਇੱਕ ਗਾਈਡ ਵਜੋਂ ਵਰਤਣਗੇ।

ਕੇਸੀ (Casey) ਸ਼ਹਿਰ ਦੀ ਕਮਿਊਨਿਟੀ ਸ਼ਮੂਲੀਅਤ ਨੀਤੀ ਬਾਰੇ ਵਧੇਰੇ ਜਾਣਕਾਰੀ ਲਈ ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੀਆਂ ਦੁਭਾਸ਼ੀਆ ਸੇਵਾਵਾਂ ਨਾਲ 131 450 'ਤੇ ਸੰਪਰਕ ਕਰੋ।



سياسة المشاركة المجتمعية

إن الغرض من سياسة المشاركة المجتمعية الخاصة بنا هو بيان التزام المجلس بالتفاعل مع المجتمعات المتنوعة في مدينة كيسي (Casey). نحن نريد أن نشجع على استغلال فرص المشاركة، كما نريد أن نقدم المساعدة من خلال دعم لإجراء المحادثات الهادفة مع مجتمعاتنا المتنوعة وأصحاب المصالح. سيساعدنا ذلك على إبراز أولويات أعضاء مجتمعنا وتوقعاتهم على نحو أفضل، سواء في أنشطة المجلس وعند صنع القرارات.

تسري هذه السياسة على عمليات المشاركة المجتمعية التي يقودها المجلس. ونأمل أن تقوم الوكالات الأخرى العاملة في منطقة الحكومة المحلية لمدينة كيسي (Casey) باتخاذ هذه السياسة دليلاً لها في ممارساتها الخاصة.

لمزيد من المعلومات حول سياسة المشاركة المجتمعية في مدينة كيسي (Casey) يُرجى التواصل مع خدمات الترجمة الفورية الخاصة بنا على الرقم 131 450.